Rosemary Bergin 2213 Hillside Drive Santa Rosa CA 95404

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer in Santa Rosa, California who supports broadband competition. I choose to subscribe to Sonic.net because of the wonderful service they provide. I could get a bundle a bit cheaper through Comcast or AT&T but I don't want to do that.

First of all Comcast is one of the top 5 worst companies to do business with. We are stuck with them locally because there is no competition for TV service. When there are problems, we are overcharged or have to seek help from someone far away, usually in a foreign country that speaks English with a very heavy accent. Nearly every month, I find a unjustified charge that I have to call and have removed from my bill. This is usually a movie we never watched, which they agree to remove. But they won't do it until the next month or so, thereby having use of my money for longer. Multiply this by all the other consumers and they make a lot of money this way.

AT&T used to be our landline service and used to have a reduced rate for Spain where my daughter and her family live. We also had fees for many other long distance call. Now we have Sonic.com for a much cheaper monthly fee and I can call nearly anywhere for free, including my daughter in Spain. This is critical to our family closeness. I can also call friends in far-flung places.

Sonic.net is local and local people help me when I need it. Once when I had a problem, they allowed me to pick up a router from them to switch out to see if it was the problem. It wasn't so I returned it. Such a thing would NOT be possible with a huge distant company.

I do not want a monopoly as we now have with our TV cable. Having local providers gives healthy competition. I also know that large companies will raise prices on internet and telephone services to increase their profits if they don't have this competition. They do enough of that now.

Lastly, Sonic.net will not turn over my information to the government. Please do not take away my wonderful Sonic.net, my local and competitive carrier.

Rosemary Bergin